

CORRECTING THE COURSE: LAW-ENFORCEMENT STRATEGIES FOR HANDLING PERFORMANCE, ATTITUDE, AND CONDUCT



Southlake Police Department

Location: Southlake DPS North, Training Center

100 E Dove Rd, Southlake, TX 76092

December 2, 2026 8:00am-4:00pm

Supervisors & employees in law enforcement juggle accountability, officer wellness, operational demands, and organizational expectations while addressing performance, attitude, and conduct issues.

Correcting the Course gives sergeants, lieutenants, and command staff practical, defensible strategies to spot problems early, intervene effectively, and document actions that protect both the agency and the employee. Through real-world tactics, best practices, multi-generational strategies, and legally sound approaches, leaders learn how to turn struggling officers into productive, professional team members. Using On-Target Strategies *SUPERVISE* method, participants leave with clear frameworks, actionable tools, and the confidence to address issues before they become crises.

Topics Include:

- Early identification of performance, attitude, and conduct issues
- Recognizing supervisory and agency liability warning signs
- Diagnosing root causes behind problem behavior
- Leading difficult conversations with confidence
- Setting expectations that are clear and enforceable
- Coaching and corrective strategies that change behavior
- Knowing when to escalate beyond informal correction
- Writing clear, objective, defensible documentation
- Avoiding common documentation errors
- Managing integrity concerns and repeat misconduct
- Handling resistance and push-back professionally
- Building effective corrective action plans
- Balancing accountability with officer wellness
- Applying skills through realistic law enforcement scenarios using On-Target Strategies *SUPERVISE* Framework to Real Scenarios

\$195.00

(\$175.00 if 3 or more from same agency)

www.on-targetstrategies.com

Register Here

QR code for direct registrations



Your Presenter



Lt. Shawn Wetzel (ret)

President, Instructor, Consultant



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"Good material to include videos. Very relevant and worked well. Instructor had good knowledge of how to handle employees due to past experience. Good baseline to start identifying and addressing issues with employees and coming up with a plan before issues escalate."

"Exceeded my expectations! Being a dispatch center is hard to relate issues we experience to most trainings. Not only were examples/life examples easy to compare, but so is the course in general. I look forward to going back to work and implementing what I have learned."

"The training revealed I was on the right track toward addressing the behavior of problem employees and enhanced my skill set to correct it using reliable consequences. Gave great insights on what documentation/details need to be included."