

CORRECTING THE COURSE: LAW-ENFORCEMENT STRATEGIES FOR HANDLING PERFORMANCE, ATTITUDE, AND CONDUCT



Location and Hosted by:
Milwaukee County Sheriff's Office
Training Academy
9225 S. 68th Street, Franklin, WI 53132
October 22, 2026 8:00am-4:00pm

Supervisors & employees in law enforcement juggle accountability, officer wellness, operational demands, and organizational expectations while addressing performance, attitude, and conduct issues.

Correcting the Course gives sergeants, lieutenants, and command staff practical, defensible strategies to spot problems early, intervene effectively, and document actions that protect both the agency and the employee. Through real-world tactics, best practices, multi-generational strategies, and legally sound approaches, leaders learn how to turn struggling officers into productive, professional team members. Using On-Target Strategies *SUPERVISE* method, participants leave with clear frameworks, actionable tools, and the confidence to address issues before they become crises.

Topics Include:

- Early identification of performance, attitude, and conduct issues
- Recognizing supervisory and agency liability warning signs
- Diagnosing root causes behind problem behavior
- Leading difficult conversations with confidence
- Setting expectations that are clear and enforceable
- Coaching and corrective strategies that change behavior
- Knowing when to escalate beyond informal correction
- Writing clear, objective, defensible documentation
- Avoiding common documentation errors
- Managing integrity concerns and repeat misconduct
- Handling resistance and push-back professionally
- Building effective corrective action plans
- Balancing accountability with officer wellness
- Applying skills through realistic law enforcement scenarios using On-Target Strategies *SUPERVISE* Framework to Real Scenarios

\$195.00

(\$175.00 if 3 or more from same agency)
www.on-targetstrategies.com

Register Here

QR code for direct
registrations



Your Presenter



Lt. Shawn Wetzel (Ret.)
President, Instructor, Consultant



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"Very engaging. Instilled confidence for having "tough" conversations (hint - they're not tough). Real life scenarios made it relatable."

"Great approach. Got everyone to engage in group conversation. This has given me more tools in dealing with all of my employees".

"Excellent information. Anxious to put into practice. I feel challenged to be a better supervisor. Not what I expected from this training"

"Did a great job at real world examples in a clear way. I will be able to bring material back to my job and use it immediately to see positive results."